

Strategic Plan 2011/12

MISSION [Purpose]

To enrich the lives of people with disabilities, mental illness, families, carers and significant others.

VISION [View of the future]

The Group aspires to achieve a lasting and positive impact for people with disabilities, mental illness, families, carers and significant others by contributing to the public good.

VALUES

The Group by reason of its existence and focus is committed to:

- Positive outcomes for people with disability, mental illness, families, carers and significant others;
- People with disabilities and/or mental illness having the inherent right as other members of society to realise their individual capacities for the whole of self wellbeing and quality of life;
- Establishing and maintaining high level of leadership through but not limited to ethical and corporate governance standards that reflects integrity, openness, fairness and accountability;
- Valuing and acknowledging the advice, opinions and contributions of individuals, families, carers, significant others and organisations;
- Maintaining strength gained by unity and focus; and
- Continuous disclosure on a timely basis.

KEY FOCUS AREAS

The Group is committed to:

- Conducting itself in a professional manner and with integrity at all times;
- Providing leadership by way of example;
- Providing sound advice to the Individual Planning Review Advisory Group which will further enhance that of the Quality Management Framework [QMF] decision process for individuals, families and carers. These to be based upon sound principles and clear goals that result in plans of action which result in lasting change and improvements e.g. timely and dignified support;
- Safeguarding rights through strong advocacy and consultation;
- Promoting equality by way of inclusion to enable individual needs to be better met;
- Enhancing quality of life [all aspects] and promoting of independence;
- Assisting the further development and sustainability of an individual's capacity;
- Encouraging action on issues that affect individuals and/or that are systemic;
- Continuous improvement through consultation, needs assessment, implementation and review;
- Building on achievements in particular continue the development and sustainability of strong collaborative partnerships;
- To co-operate with or support any Authority, Association, and Agency or like bodies, having objects similar to the Group;
- Maintaining a unified sense of purpose, capacity and flexibility to respond effectively to change or needs;
- Promoting innovation and creative solutions to enhance the quality of life for people with disabilities, families, carers and significant others;
- Advancing knowledge, pursuit of change and good practice;
- To engage with government for the purpose of fostering good relations, providing advice and influencing policy and its administration in matters affecting people with disability; and
- Providing sound financial and physical resource management; and
- Acquiring funds to provide, but not limited to, amenities, programs and services including recreational and leisure that are needs led.

KEY RESULT AREAS

The Group has identified the following key result areas and translated them into outcome objectives, success factors and targets.

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|---------------------------|------------------|
| • Corporate Governance; | Quality of Life; |
| • Advocacy and Awareness; | Accommodation; |
| • Legislation and Policy; | Financial; and |
| • Membership. | |

KEY RESULT AREAS

Key Result Area

Planned Results

Strategies

1. Corporate Governance

- Review Governance in particular related to obligations to stakeholders
- Provide appropriate & timely information.
- Undertake sound financial and physical resource management.
- Ensure adequate operational and financial controls are in place.
- Act lawfully and exercise good management practices and principles.
- Undertake yearly operational and financial Audits.
- Maintain a unified sense of purpose, capacity and flexibility to respond effectively to change or needs.

Develop and administer stakeholders satisfaction survey, review and implement any required changes.

Undertake and review planning each year.
Members receive minutes and associated material of meetings as minimum 3 weeks before a general meeting.
Financial plans are prepared and reported upon at each meeting.
Utilise recognised operational and financial tools; and have operational & financial functions audited annually.
The Group remains legislative compliant and receives a clear audit report.
Appoint auditor with appropriate audit qualification/skills.
Ensure that the Management Committee have the appropriate knowledge, skills and competencies to fulfil their responsibilities

2. Quality of Life

- Maintain/Establish strong and sustainable partnerships.
- Assist with the building and utilisation of a sustainable Volunteers base.
- Promote innovation and creative solutions.

The established partnerships are sustainable and continually build on achievements.
Seek the co-operation of existing Volunteer organisations and members to provide support as and when required
Research and consult to achieve optimum outcomes

3. Advocacy and Awareness

- Ensure that people with disabilities, mental illness, families, carers and significant others rights and needs are fulfilled to the highest practicable level.
- Ensure equality by way of inclusion to enable individual needs to be met;
- Continuous improvement through consultation, needs assessment, implementation and review.
- As a Consumer Representative Provide advice and influence policy and its administration.

Be pro-active and ensure that networks are established maintained and effective.

Be pro-active and ensure that networks are established
Continually promote inclusion in particular through partnerships.
Maintain constant listening and monitoring Processes as well as strong, open and receptive relationships.

Continually monitor proposed and existing legislative and its administration and policy change and undertake appropriate action.

Key Result Area

Planned Results

To further progress the Count Me In – The Great Bike Hike initiative Perth – Broome August/September 2012.

Strategies

Create through the Sub-Committee an awareness raising event designed to support local communities in becoming more welcoming and affirming places for people with disabilities, mental illness, families, carers and significant others.

This is based upon Count Me In principles – Disability Future Directions to support the identified principles and pathways

4. Accommodation

- Supported –
 - Existing – Ensure that high standards are maintained
 - New – Ensure as far as practicable that any new or replacement homes are built to universal standard & are properly fitted out.
- Self-funded/managed – Monitor options.
- Staffing – Ensure as far as practicable stability and adequacy is maintained

Ensure where appropriate the Group is consulted and that people with disability, families and carers are aware that the Group will support/advocate/influence to achieve the best possible outcomes. Monitor and action where appropriate.

5. Legislation and Policy

- Monitor and where appropriate influence proposed legislative &/or policy change.

Establish &/or participate in forums etc to enable views be explored/expressed. Submit formal comment – verbal &/or written.

6. Financial

- To meet all approved funding requests.
- Establish/maintain partnerships where appropriate to ensure that projects are developed to their maximum
- To maximise grant applications.
- Embark upon major fundraising to support Count Me In outcomes.

Ensure that the Group remains solvent and has sufficient funds to meet approved requests. Pursue opportunities as they arise

7. Membership

Maximise *Ordinary*, *Associate* and *Corporate/Organisation* membership.

Monitor grant funders and where appropriate submit an application. Approach organisations/persons when appropriate for donations to maximise project viability.

Promote by the use of various strategies to increase membership as a minimum by 25% within the next 12 months.